

# JB Line Activity Report (2018)

JB Line, Inc. is a 501(c)(3) nonprofit organization to promote the physical and mental well-being of Japanese immigrants and their families living in New England. We provide services to clients primarily through a 24 hours a day, 7 days a week hotline. We offer case management, therapy, advocate services, support groups, outreach, and friendly senior visits. Our DV, Divorce and Custody support programs have been funded by the Consulate General of Japan in Boston.

## ☆Looking back to our activities in 2018...

- Through 24/7 hotline and e-mails, we responded to 5,044 contacts in 2018. Medical, Health Insurance, DV, Divorce, Hague agreement, Custody, Law, Visa, Tax Pension, Senior issues, Parenting, and Daily Life problems are the main problems we responded to.
- We gave direct support to 765 people. These included friendly senior visits, accompaniments to hospitals, courts, and government offices, and translation/interpretation.
- We have two kinds of monthly support groups- one is for seniors and the other is for women.
- We have kicked off a new support group last September called “Sing along in Japanese”. It is a casual music gathering, focusing on seniors, with friendly participants and hosts. No need to be able to read music or have any previous singing experience.
- We publish our JB Line Newsletter monthly. In 2018, we covered topics such as Dementia supporters, Home Safety, Real ID, Social Security, Frozen Shoulder, Radio Exercise, Repetitive Strain (Stress) Injury, Hospice, and Songs born in MA.
- We researched the resources of 9 US States related to Hague Convention and Domestic Violence. They are posted on the Ministry of Foreign Affairs of Japan's website.  
[https://www.mofa.go.jp/mofaj/ca/ha/page22\\_001672.html#section3](https://www.mofa.go.jp/mofaj/ca/ha/page22_001672.html#section3)
- We conducted a survey regarding our activities and reported it in our newsletter.
- We organized eight volunteer trainings. We also had a suicide prevention training by Samaritan.
- The JB Line team participated in the ATASK Community 5K with other Asian NPOs for fundraising last May.
- In July, Mr. Taro Kono, Minister of Foreign Affairs of Japan, awarded his commendation to JB Line, Inc. for its dedicated efforts in extending help to Japanese immigrants and their families throughout the six states of New England.
- A variety of local information was distributed through Facebook and Twitter in Japanese.



## Japanese Bostonians Support Line (JB Line, Inc.)

24/7 Hotline: (781) 296-1800

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